

Please Note:

The in-house guest shall complete the registration of valid ID information for themselves. Visitors may enter the hotel only with the permission of the in-house guest and after completing the registration of their valid ID information and shall not stay in the hotel beyond 23:00 on the day of arrival. The in-house guest shall be held responsible for all behaviors of the visitors.

The in-house guest acknowledges that in accordance with the Shanghai Public Venues Smoking Control Regulations, all indoor areas of the hotel (including guest rooms, the lobby, restaurants, etc.) are designated as non-smoking zones, where smoking (including the use of e-cigarettes) is strictly prohibited. A daily cleaning fee of CNY 200 will be imposed on any guest who violates the smoking ban in non-smoking areas to cover the cost of deep cleaning. In the event of property damage caused by smoking, the responsible guest shall compensate the hotel at the original price of the damaged property. All relevant charges arising from the above violations will be deducted in full from the guest's accommodation deposit.

The in-house guest shall familiarize themselves with the evacuation route map on the back of the room door immediately after check-in and confirm the locations of emergency exits and fire-fighting equipment. In case of a fire alarm, the elevator must not be used; the guest shall follow the on-site instructions and evacuate via the fire escape.

Any form of prostitution, solicitation of prostitution, gambling, drug use or drug trafficking is strictly prohibited within the hotel premises. Any guest who violates this regulation will result in the hotel reporting the case to the police immediately.

No items shall be thrown out of windows or balconies, as such acts pose a serious threat to public safety, and the violators shall bear corresponding legal liabilities.

The in-house guest shall not trust unfamiliar calls or text messages. The hotel will never request the guest's bank card password or verification code. The guest must verify the identity of the other party before conducting any financial transactions.

Room safes are provided only for temporary storage of personal items, and the hotel shall not be liable for any loss or damage of items stored in the safes. Storing hazardous or prohibited items in the safes is strictly forbidden, and the violators shall bear all consequences arising therefrom. In case of malfunctions of the safe, the guest shall contact the front desk in a timely manner; any unauthorized tampering with the safe will result in the guest being required to make corresponding compensation.

The in-house guest shall be responsible for all expenses incurred during their stay, including any charges that may be generated after check-out. The guest hereby authorizes Artyzen Habitat Qiantan Shanghai to deduct the relevant fees from the deposit paid upon arrival.

The in-house guest confirms that they are over 18 years of age, consents to the Privacy Policy (<https://www.artyzen.com/en/privacy-policy>) of Artyzen Habitat Qiantan Shanghai and its affiliates (collectively referred to as "Artyzen"), and further agrees that Artyzen may collect, use and process the guest's personal information in accordance with the aforesaid Privacy Policy.